Editor's Note: It is the policy of the Pittsburgh Post-Gazette not to name alleged victims of sexual assault unless they choose to be identified. Therefore, the Post-Gazette has redacted the plaintiff's name in this document.

FILED \$1425 2099 JUL 17 PH 3: 57 Calvin R. X. Dunlap, Esq. Nevada State Bar #2111 Monique Laxalt, Esq. Nevada State Bar #1969 P. O. Box 3689, Reno, Nevada 89505 537 Ralston St., Reno, Nevada 89503 775-323**-7**790 Attorneys for Plaintiff IN THE SECOND JUDICIAL DISTRICT COURT OF THE STATE OF NEVADA IN AND FOR THE COUNTY OF WASHOE 9 10 09 02222 11 TELEPHONE (775) 323-7780 • FAX (775) 323-5454 Plaintiff, Dept. No.: 12 POST OFFICE BOX 3689 RENO, NEVADA 89505 13 14 15 Ben Roethlisberger; John Koster; Guy Hyder; 16 Mark Masters; Dave Monroe; Mike Rosenow; Debbie Neall; Bryan Casuscelli; Stacy Dingman; 17 DOE DEFENDANTS I-XX (partnerships, companies and business 18 entities that have an ownership interest in and promote Defendant Roethlisberger, his name, his celebrity, and his various commercial 20 enterprises); DOES XXI-XXXV(individuals who participated in and committed acts alleged herein, 21 individually, or along with or at the direction of other Defendants, and/or conspired with other 22 Defendants to cause the harms alleged herein), 23 Defendants. 24 25 COMPLAINT 26 27 28

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COMES NOW, the Plaintiff in the above entitled matter, by and through her undersigned attorneys, and for her Claims for Relief complains and alleges the facts and legal claims set forth below.

JURISDICTION AND VENUE

1. As set forth below, the Plaintiff is and was, at all times relevant, a resident of the State of Nevada. The acts and events complained of herein happened in the State of Nevada. Defendant Monroe is a resident of Washoe County, Nevada. Therefore, venue is proper in Washoe County and in the State of Nevada.

THE PARTIES

- 2. Plaintiff, is, and at times relevant hereto, was a resident of the State of Nevada.
- 3. Defendant Ben Roethlisberger (hereinafter sometimes "Roethlisberger"), at all relevant times was and is a celebrity athlete, a quarterback, employed by the Pittsburgh Steelers.
- 4. On information and belief Plaintiff alleges that Defendant Roethlisberger was an invited guest of Harrah's prior to and during the 2008 Celebrity Golf Tournament at Lake Tahoe (hereinafter sometimes referred to as the "Celebrity Tournament").
- 5. On information and belief Plaintiff alleges that at all times relevant, Defendant Roethlisberger was and is a resident of the State of Pennsylvania.
- 6. On information and belief Plaintiff alleges that Defendant Roethlisberger, at all relevant times, was in the State of Nevada for commercial purposes including for promotional consideration.

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7. Defendant John Koster (hereinafter sometimes	"Koster") was, at all times relevant
Harrah's Northern Nevada President (Tahoe President).	

- 8. On information and belief Plaintiff alleges that, at all times relevant, Koster was and is a resident of Douglas County, Nevada.
- 9. Defendant Guy Hyder (hereinafter sometimes "Hyder") at all times relevant, was and is Chief of Security at Harrah's Lake Tahoe.
- 10. On information and belief Plaintiff alleges that at all times relevant, Hyder was and is in fact a resident of Woodsfords/Markleeville, California, although, on information and belief he claims to be a Nevada resident.
- 11. Defendant Dave Monroe (hereinafter sometimes "Monroe"), at all times relevant, was and is Vice President of Food and Hotel Operations at Harrah's Lake Tahoe.
- 12. On information and belief Plaintiff alleges that all times relevant, Monroe was and is a resident of Washoe County, Nevada, residing in Reno, Washoe County, Nevada.
- 13. Defendant Mike Rosenow (hereinafter sometimes "Rosenow"), at all times relevant, was Vice President of Human Resources at Harrah's Lake Tahoe.
- On information and belief Plaintiff alleges that at all times relevant, Rosenow was a resident of Douglas County, Nevada, and is presently a resident of Florida.
- Defendant Debbie Neall (hereinafter sometimes "Neall") at all times relevant hereto was and is the Employee Relations Manager for Harrah's Lake Tahoe.
- 16. On information and belief Plaintiff alleges that Defendant Neall was and is a resident of Douglas County, Nevada.

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	17. Defen	dant Mark N	Aasters (he	reinafter	sometimes	"Masters"	at all t	imes r	elevant
hereto,	was and is	employed a	at Harrah's	Tahoe in	security a	nd is a clos	e associ	iate of	Hyder.

- 18. On information and belief Plaintiff alleges that at all times relevant, Masters was and is a resident of Douglas County, Nevada.
- 19. Defendant Stacy Dingman (hereinafter sometimes "Dingman") was formerly and at some times relevant hereto was Director of Hotels at Harrah's and was and is currently employed by Lakeside Inn and Casino.
- 20. On information and belief Plaintiff alleges that Dingman was and is a resident of Douglas County, Nevada.
- 21. Defendant Bryan Casuscelli (hereinafter sometimes "Casuscelli") was and is, at all times relevant hereto, Harrah's Tahoe's Director of Player Development, and Ben Roethlisberger's Executive Casino Host.
- 22. On information and belief Plaintiff alleges that Casuscelli was and is a resident of Douglas County, Nevada.
- 23. On information and belief Plaintiff alleges that Defendant Roethlisberger is an owner of or has a financial interest in various DOE DEFENDANTS I-XX (hereinafter sometimes DOES I-XX) partnerships, companies and business entities that have an ownership interest in and promote his name, his celebrity, and his various commercial enterprises.
- 24. On information and belief Plaintiff alleges that Defendant Roethlisberger and DOES I-XX, DEFENDANTS, together, sought to promote the Roethlisberger "brand" by

and through promotional considerations and publicity obtained by and to be obtained by his participation in the Harrah's Tahoe Celebrity Golf Tournament.

- 25. DOE DEFENDANTS XXI-XXXV are individuals and/or business entities who combined with and/or conspired with one or more Defendants to advise, to assist, to facilitate, and/or to commit the acts complained of herein and are also liable for the damages caused to Plaintiffs.
- 26. At all times relevant hereto, Defendants and the Doe Defendants were the agents, and servants, of the other named Defendants who were acting in the course and scope of their agency and at some times their employment, and with the knowledge, direction, and consent of their principal(s) and/or employer.
- 27. The true names or capacities of Defendants named herein as DOES I-XXX, inclusive, are unknown to Plaintiffs who sue said Defendants by such fictitious names, and Plaintiff will amend this Complaint to show their true names and capacities when the same have been ascertained.

FACTS

- 28. Plaintiff applied for a position in the Hotel at Harrah's Lake Tahoe, was offered a job, accepted the offer, and relocated to Lake Tahoe, State of Nevada. She began her employment with Harrah's in March of 2003. Plaintiff began her employment with Harrah's in March of 2003 as a Hotel Shift Manager, at the Front Desk. She was promoted to the Reflection's Spa Manager in or about July, 2004.
 - 29. After approximately six months, Plaintiff became the VIP Shift Manager.
 - 30. Approximately six months later, she was promoted by the Vice President of

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Hotel Operations to the VIP Services Manager.

- 31. Plaintiff was responsible for setting the direction of VIP departments, budgeting, and capital project submissions. Plaintiff was also appointed to serve on the project team that oversaw the building of the Summit Suite Penthouses, a 30 million dollar project.
- 32. Plaintiff was, also, charged with the responsibility of building, and training the Butler staff.
- 33. Plaintiff eventually was recognized, upon completion of projects, by Harrah's as the "Leader of the Quarter" for the Tahoe properties.
- 34. After completion of the capital projects, with success in getting them off the ground, Plaintiff sought to transition into the Casino Marketing department.
- 35. Plaintiff applied for the position of an Executive Casino Host, was offered the position in February, 2008 and began reporting to the Vice President of Casino Marketing, Jennifer Trinkaus.
- 36. In July of 2008 the NBC American Century Celebrity Golf Tournament was held at Lake Tahoe.
- 37. In addition to her regular responsibilities, Plaintiff was scheduled to be on the Penthouse floor each and every night during the event serving a concierge-like function, in addition to her other duties.
- 38. When Plaintiff questioned this, Plaintiff was told by her superiors that because of her level of expertise, reputation for excellent service, and knowledge of the Penthouse facilities and Staff, she was selected to serve the important and celebrity guests, on that floor.

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- 39. Plaintiff felt honored to be considered for such a position and reported each day to carry out her other duties and those duties.
- 40. Prior to the event starting, Plaintiff was introduced, by one of the Butlers, to Ben Roethlisberger, an NFL Quarterback for the Pittsburgh Steelers who had checked in on or about July 5, 2008.
- 41. Plaintiff knew that Roethlisberger was a celebrity, but was not very familiar with his football career.
- 42. Plaintiff was, also, familiar with Roethlisberger's name from hearing Harrah's Northern Nevada President (Tahoe President), John Koster, bring his name up on several occasions.
- 43. Plaintiff also learned that Defendant John Koster was paired with Ben Roethlisberger for the golf event.
- 44. Plaintiff learned that Koster boasted about what good friends he and Roethlisberger were on many occasions.
- 45. There were other very high profile guests on the floor, including, among others, Michael Jordan and Charles Barkley.
- 46. On or about July 10, 2008, Defendant Roethlisberger came to Plaintiff's desk and struck up a conversation. There was a discussion of fly-fishing and of the fact that Plaintiff was an avid fly fisherman.
- 47. It was Plaintiff's responsibility to serve all of these guests on the floor, in addition to her role as an Executive Casino Host.
 - 48. Hyder, the Harrah's Director of Security, commented to Plaintiff on how pleasant

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Roethlisberger was, and said that Koster was a huge fan of Roethlisberger.

- 49. Hyder emphasized how important it was for Plaintiff to ensure that Roethlisberger had a nice trip.
- 50. On the evening of Friday, July 11, 2008, Plaintiff, after being on the Harrah's casino floor in the high limit area, taking care of one of her guests, returned to her post on the Penthouse floor, at approximately 10:00 p.m..
- 51. On Friday July 11th, 2008, Plaintiff was at her post, on the seventeenth floor, in the Penthouse area, at approximately ten o' clock p.m. in the evening.
- 52. Ben Roethlisberger returned to his room with a young woman who Plaintiff had not seen before. She left his room approximately 20 minutes later.
- 53. Roethlisberger walked her to the elevator. He then stopped by Plaintiff's desk and said hello. He talked with Plaintiff and other staff for approximately 20 minutes.
- 54. As Roethlisberger left, he mentioned to Plaintiff that his television sound system was not working.
 - 55. Plaintiff offered to have someone from engineering fix it.
 - 56. Roethlisberger said that he would call about it later.
- 57. A few minutes later, Ben Roethlisberger's name came up on Plaintiff's telephone, at her desk.
- 58. Plaintiff answered the phone, and Roethlisberger said that his television was still broken and asked if Plaintiff could fix it.
- 59. Plaintiff said that she would have someone look at it and he responded by asking if Plaintiff would come and "take a quick look".

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60. Plaintiff called her boss, Jennifer Trinkaus, the VP of Casino Marketing, but
Trinkaus did not answer her phone. Plaintiff later learned that Trinkaus was allegedly in th
nightclub.

- 61. Plaintiff also called engineering, but was unable to reach anyone.
- 62. Roethlisberger called, again, asking when Plaintiff was going to fix the television.
- 63. Mindful of Hyder's earlier admonition that Koster wanted to be sure that Roethlisberger had a good trip, and because of Roethlisberger's insistence, Plaintiff complied with Roethlisberger's demand that she go to fix the television.
- 64. Plaintiff knocked on Roethlisberger's door, the last door on the left at the end of the hallway on the 17th floor, and Roethlisberger opened it. He was wearing athletic shorts and a t- shirt.
 - 65. Plaintiff entered the room. The room was a mess.
 - 66. Plaintiff asked which television it was that was malfunctioning.
- 67. Roethlisberger led her to the adjacent room and pointed at the bedroom television.
- 68. Plaintiff picked up the remote control and attempted to identify and solve the alleged problem or problems.
- 69. The equipment functioned properly and Plaintiff could see no problem with the television or with the sound system and so informed Roethlisberger.
- 70. As Plaintiff attempted to leave the room, Roethlisberger stood in front of Plaintiff, blocking her way.

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84.	Very shocked and a	upset, Plaintif	f got up and in	mmediately wer	nt into the
bathroom,	where she splashed	water on her	face, and tried	l to pull herself	together.

- 85. When Plaintiff came out of the bathroom, Roethlisberger asked, "There are cameras on this room, aren't there?" Plaintiff said, "Yes. There are cameras everywhere."
- 86. Roethlisberger, acting very worried, sternly instructed her, "If anyone asks you, you fixed my television." "You fixed my television. Now go!", he said sternly.
 - 87. Plaintiff left the room, embarrassed, stunned and confused.
- 88. Plaintiff left the building, shortly thereafter, and went to her truck, in the parking lot, and drove away, very distraught, and crying.
- 89. The next day, Plaintiff reported to work and attempted to do her job, but still very shocked and distressed, sobbing and crying, Plaintiff called Guy Hyder, the Chief of Security, and told him what happened.
- 90. Hyder dismissed Plaintiff's distress and crying and responded by saying that Plaintiff was "over reacting", that "most girls would feel lucky to get to have sex with someone like Ben Roethlisberger" and that "Koster would love you even more if he knew about this." Hyder said, "Koster would if Roethlisberger let him."
- 91. From the day of the assault, Plaintiff became increasingly anxious, afraid, and depressed.
- 92. Plaintiff was frightened, lost sleep, and became very wary of others, particularly men, and did not know who to turn to after she had reported this very traumatic incident to Hyder, Chief of Security, assuming that the assault would be investigated by him, and that the appropriate executives would be notified.

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!	93. Hyder, apparently unwilling to displease Koster or make the least inquiry,
particul	arly of Defendant Roethlisberger, did not do his job of investigating the assault and
on infor	mation and belief, of properly reporting it as was his duty.

- 94. Plaintiff now suspects, however, that Koster was informed of the assault and battery by Hyder, of her report of it and of his, Hyder's, dismissal of the incident intended to discourage any report by Plaintiff.
- 95. Hyder failed to preserve any evidence, failed to interview any witnesses, particularly Roethlisberger, and, apparently fearful of reprisals by Koster, failed to conduct an investigation of this serious matter, as was his duty.
- 96. At a gathering in August of 2008 Defendant Monroe stated to Plaintiff that Koster was very good friends with Roethlisberger and if Plaintiff ever let on that she knew him, Roethlisberger, or had any personal conversations with him, Koster "will personally fire you for starting rumors about Roethlisberger's personal life." "John will fire you, Monroe said, "that's how he is." "That guy (Roethlisberger) can have anyone he wants."
 - 97. Plaintiff fell into a depression which deepened over time.
- 98. Plaintiff felt that she had nobody to turn to at Harrah's and was afraid of the consequences of reporting it to police authorities since it was obvious to her that Harrah's and its personnel, particularly Hyder and Koster, would side with and support Roethlisberger, the celebrity friend of Koster. Koster valued his friendship with Roethlisberger more than employee safety.
- 99. Plaintiff told herself that she just had to try to deal with the trauma on her own and get through Labor Day so she could go home and seek refuge with her family.

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100. The day prior to Labor Day, Plair	ntiff fell apart, stopped eating, could not sleep
suffered a nervous breakdown, and became so	anxious and depressed that her self-care wen
dramatically downhill.	

- 101. Plaintiff called her boss and told her that something terrible had happened, that she did not want to speak to her about it, and asked to go home to her parents' house.
 - 102. Plaintiff was not eating and had lost a great deal of weight.
 - 103. Plaintiff was reluctant to tell her parents or anyone what had really happened.
- 104. Plaintiff's parents were very concerned about Plaintiff's dramatic change in her appearance and her obvious depression and anxiety. But, Plaintiff, not wanting to distress her parents, by telling them what had happened to her, did not inform her parents of what had actually happened.
- 105. Plaintiff flew back to Lake Tahoe in bad shape, and was checked into the Reno Renown Hospital on or about September 25th where she was diagnosed with major depression and anxiety.
- 106. Plaintiff had to be fed intravenously because of the lack of fluids. The emergency room doctors felt that Plaintiff was very anxious and so depressed that she should be admitted to West Hills Hospital, a Reno facility that treated anxiety and depression. She was admitted on or about September 26th, 2008.
- 107. While at West Hills, Plaintiff was heavily drugged, and was frightened and traumatized by some of the inmates.
 - 108. Plaintiff was hospitalized there until on or about October 2nd 2008.

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109. Upor	n discharge from West l	Hills, Plaintiff had	nightmares and	was put on
several anti -depr	essants, anti-anxiety di	rugs and on sleep n	nedication.	

- 110. Plaintiff filed for a Family Medical Leave Act (FMLA) leave and was released from work.
- 111. Plaintiff did not recover and, therefore, was, then, sent to a care facility in Napa Valley.
- 112. Plaintiff was admitted to St. Helena Hospital, until on or about October 14th, 2008 and was released on or about October 30th 2008. Plaintiff was diagnosed with extreme Post Traumatic Stress Disorder (PTSD), Anxiety, and Major Depression.
- 113. After leaving St. Helena Hospital, Plaintiff returned to her home at Zephyr Cove, Lake Tahoe.
- 114. Plaintiff continued a discharge treatment program for PTSD, anxiety and depression, on an outpatient basis.
- 115. A few weeks later, on or about November 19th, 2008, Plaintiff was admitted to a Carson City Hospital, again, for major depression and anxiety and was in grave health due to not eating and sleeping.
 - 116. Plaintiff was thirty pounds lighter and her spirit was broken.
- 117. During the fall of 2008, while Plaintiff was hospitalized, Hyder entered into contact with Plaintiff's parents, stating falsely that the reason for Plaintiff's breakdown was the cessation of Plaintiff's e-mail correspondence with a young man, and omitting all reference to and concealing the sexual assault that had taken place on July 11, 2008.
 - 118. Hyder proceeded to gain the confidence of the family and pretended to

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be there as a friend for Plaintiff when, in fact, he was engaged in surveillance of her and her progress for his own purposes and/or for those of Koster and other Defendants.

- 119. Hyder, pretending to be a friend, told Plaintiff that he should have a key to her home, in order to check on her.
- 120. Believing Hyder's claim that he was a friend and was helping her, and, under the circumstances, believing his stated purpose or purposes for having the key, Plaintiff provided him with a key. Subsequently, Hyder and one or more of the other Defendants, including Defendant Masters, entered her home, and on information belief, without her knowledge, proceeded to examine, and remove and alter the content of and the file or files and information on her work laptop computer, and to remove her computer, which was done without her knowledge and understanding, and was done for the purpose of providing the information to Harrah's and for their own, Defendants' purposes.
- 121. Near the end of her leave time, Plaintiff, at risk of losing her job, and, particularly, concerned about the possible loss of her much needed medical benefits and the assistance she so badly needed, returned to work during the Thanksgiving weekend, 2008.
- 122. Plaintiff attempted to work as hard as she could, but the setting was a disturbing reminder of the sexual assault and battery.
- 123. Plaintiff was called by a pit boss at Harvey's, and went there to assist with a guest.
- 124. The pit boss, during that visit to the pit, asked Plaintiff, "What happened? Why were you in the hospital?"
 - 125. Plaintiff became tearful and indicated to the pit boss that she couldn't talk about

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126. The next day, Plaintiff's Manager, Rod Campbell called her at home and asked
her to come to his office. She went to work early and was faced with Defendant Debbie
Neall, the Manager of Employee Relations.

- 127. Plaintiff was given her first ever "Negative Work History" documentation for allegedly "becoming visibly upset in view of both guests and employees on the casino floor which placed others in an uncomfortable position." This allegation was false.
- 128. At the meeting, Defendant Neall did not ask for Plaintiff's version of what happened, nor did she ask any questions.
- 129. Plaintiff, initially, under the circumstances, refused to sign the write up because t did not reflect what happened.
- 130. Because Plaintiff became very upset concerning this treatment, Defendant Debbie Neall took Plaintiff to the in-house clinic. The doctor said that Plaintiff was not well enough to work. He opined that she has been through a lot.
 - 131. Plaintiff was put on another leave.
- 132. A few weeks later, on December 18th, 2008, Plaintiff was admitted to Barton Memorial Hospital at Lake Tahoe.
- 133. Plaintiff was devastated and was very afraid of being retaliated against if she spoke out about what had happened.
- 134. Plaintiff was afraid to return to work but was under extreme pressure to return because of her medical expenses, loss of income, debt piling up, and with a desperate need for on-going treatment and health insurance.

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 135. Plaintiff was afraid to speak out to Harrah's because she was, under the
circumstance, very afraid of the consequences and was, by her experience, and knowledge
convinced that Harrah's would continue to side with the celebrity and do nothing as Hyder
had done.

- 136. She knew that on multiple occasions President Koster had referred to his very close personal relationship with Roethlisberger.
- 137. She learned that he had said that he was welcome in Roethlisberger's home and vice versa.
- 138. Plaintiff was afraid that she would be terminated if she said or did anything that might displease Roethlisberger or Koster.
- 139. Plaintiff is informed that in late December of 2008 or early January of 2009, Defendants Hyder, Monroe, Rosenow and Koster met for the specific purpose of discussing the fact that Stacy Dingman had reported that Plaintiff had divulged to her that she had been sexually assaulted by Defendant Roethlisberger during the 2008 Celebrity Tournament.
- 140. Plaintiff is further informed that at that time Defendants Hyder, Monroe, Rosenow and Koster reached an agreement not to investigate the incident. Defendants, instead, continued to surveil and monitor Plaintiff, hoping she would do nothing.
- 141. In early March of 2009 Plaintiff spoke with the physician at Harrah's, told him what had occurred, explained that she was always very afraid to say anything, and that was why she had suffered so much over the past few months.

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142. The doctor said he would call Debbie Neall, the Manager of Employee
Relations, concerning the matter. He cryptically inquired of Neall as to what Neall would do
if an employee was assaulted or attacked by a guest while at work.

- 143. Neall reportedly responded that Harrah's would have no responsibility in reporting it but would encourage the employee to make a report with Douglas County Sheriffs Department.
- 144. The doctor asked Plaintiff for permission to discuss the incident with Debbie Neall which Plaintiff gave to him, but, upon later inquiry by Plaintiff, the doctor said he had changed his mind about contacting employee relations and Debbie Neall, and suggested that Plaintiff would be better off not pursuing the matter further with Harrah's.
- 145. The Dr. released Plaintiff back to work on March 3rd, 2009. That return date was delayed by Neall.
- 146. Because of the lapse in the FMLA and the new start date, Plaintiff's health insurance was canceled.
- 147. On the day before her return to work, Plaintiff went to Guy Hyder's office and asked to speak to him, privately.
- 148. Plaintiff was tearful and said, do you remember that day that I called you about the incident with Ben Roethlisberger, referring to the day after the sexual assault? Hyder said, Yes.
- 149. Plaintiff then said, I want you to know that that is specifically why I have fallen apart over the last few months. I was very scared and I didn't know what to do.
 - 150. Plaintiff stated that her problems arose directly out of the sexual assault by

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Roethlisberger. Hyder said, "I figured that was what was wrong, but I thought it was just like a date rape thing." Hyder then said that he knew that Plaintiff was very distraught and upset, but that he thought that she had regretted sleeping with Defendant Roethlisberger and became upset.

- 151. Plaintiff, again, very upset by Hyder's comments, and disappointed with this statement, left Hyder's office in tears.
- 152. After returning to work on Friday, March 6, 2009, Plaintiff was subjected to various acts by the Defendants which were intended to silence her and to dissuade her from further mentioning the sexual assault which had taken place during the 2008 Celebrity Tournament.
- 153. On her first day back to work, Plaintiff was reissued the negative work history from Harrah's based on the incident which had occurred on November 29, 2008, and was told that any further episodes would result in termination.
- 154. Plaintiff was told about an incident wherein the Director of Player Development, Bryan Casuscelli, Ben Roethlisberger's Executive Casino Host, was seen removing and throwing away Plaintiff's business cards that were in the Butler pantry.
- 155. When confronted by one of the butlers, Defendant Casuscelli stated that she (Plaintiff) may be coming back (to work), but she will never be a Host again.
- 156. Plaintiff complained to Supervisor Rod Campbell, but Campbell stated that he wasn't comfortable speaking to Bryan about it because he was hoping to be considered for the promotion to Vice President of Casino Marketing and speaking to Bryan might rock the boat.

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157. A few days afterward, Plaintiff had a meeting with Mike Rosenow, Vice President of Human Resources for Harrah's, and told him that she was very concerned with the write up, with Bryan Casuscelli's remarks regarding the business cards, and the overall level of support, or lack thereof that she was receiving from Harrah's.

- 158. She explained that she had been through a considerable amount of anguish and that she was trying her very best to return to work and be an asset to the company.
- 159. Rosenow noted that John Koster was aware of the Defendant Bryan Casuscelli's actions and agreed that it was in very poor taste and would not be tolerated. Mike Rosenow assured Plaintiff that there would be written statements taken from the Butlers who were present.
 - 160. Rosenow asked Plaintiff to continue staying focused on her work.
- 161. On or about the early part of March, 2009, Plaintiff, during the course of her work shift, was in the company of guests, and introduced the guest to Koster.
- 162. Notwithstanding Koster's awareness of the assault which had taken place on July 11, 2008, Koster proceeded to engage in an effusive and laudatory description of his close friendship" with Ben Roethlisberger.
- 163. Koster knew of the devastating impact this would have on Plaintiff, but chose, nonetheless, to send a message to Plaintiff that he, Koster, was supportive of his friend Roethlisberger, continued to admire this rapist, would not tolerate any but the most laudatory view and comments regarding Roethlisberger and would not investigate in any way the assault which had taken place during the 2008 Celebrity Tournament.
 - 164. Fearing reprisal and that she was being set up for termination, Plaintiff sought

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legal Counsel who referred her to the undersigned Counsel.

165. On April 2, 2009, the undersigned Counsel sent a letter to Gary Loveman, Chairman, Chief Executive Officer and Pres. Of Harrah's Entertainment Inc., Tom Jenkin. President, Western Division and William Buffalo, Vice President and Deputy General Counsel, informing them of the assault that had taken place on July 11, 2008, and of the acts of ratification, condonation and approval by the executives at Harrah's Tahoe, and of the acts and failure to act of Hyder, requesting a full and independent investigation of the entire matter and of those acts.

166. Plaintiff believes that Counsel retained by Harrah's Entertainment, Inc., interviewed Defendants Koster, Hyder, Monroe and Neall regarding their actions and failures to act upon learning of the sexual assault that had taken place during the 2008 Celebrity Tournament.

167. On April 13, 2009, Counsel for Harrah's Entertainment, Inc., sent a letter to Plaintiff's Counsel communicating what Plaintiff believes to be character assassination advanced by Defendants Koster, Hyder, Monroe, Neall and Dingman intended to inflict emotional distress on Plaintiff, to defame Plaintiff, and to dissuade Plaintiff from pressing claims against Roethlisberger and/or Defendants and Harrah's.

168. The attorney, among other things, set forth false and scurrilous claims by Defendant Stacy Dingman who had combined with Hyder and others in this defamation and attacks on Plaintiff.

169. Dingman has been known to be a close personal friend of and to be personally involved with Hyder.

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170. The Defendants sought by the letter and the accusations in it to dissuade Plaintiff from pursuing this matter against any of the Defendants and others involved in this cover-up.

171. Plaintiff's Counsel requested access to the Harrah's electronic surveillance and other phone and radio and electronic communications for the purpose of confirming facts relating to these claims. That request for access has been repeatedly ignored or denied.

172. Nonetheless, demand has been made that all evidence in this matter be preserved, including, but not limited to all information regarding Ben Roethlisberger during his stay at Harrah's.

173. Notwithstanding the Defendants' full awareness of the assault which took place on July 11, 2008, they have again invited Defendant Roethlisberger to to be the guest of Harrah's during the 2009 celebrity golf tournament, while insisting that Plaintiff, to the detriment of her client relations, and her professional future, take a paid leave for a two-week period of time to accommodate her assailant. Defendants have done so with full knowledge of the emotional impact such action would have on Plaintiff.

174. Additionally, on various occasions, Defendants and agents of Harrah's have attempted to obtain detailed statements from Plaintiff and have lobbied her against and discouraged her from pursuing any claims relating to this outrage.

175. Defendant Monroe, who had held himself out as Plaintiff's and her family's friend and was acutely aware of the emotional devastation suffered by Plaintiff, as recently as June of 2009, falsely informed Plaintiff that he was unaware of the fact that she had been sexually assaulted.

	176. Additionally, De	fendant Monroe urge	d Plaintiff to not tr	ust attorneys in general
anc	her attorneys in particular	while pretending to	be her friend.	

177. Defendant Monroe has been guilty of complicity in the cover-up of this very serious incident, has, along with other Defendants, adopted, ratified, and approved the conduct of Roethlisberger and others who have failed to properly investigate and pursue this matter according to the law and according to Harrah's stated policies, practices and procedure, and has failed to be the friend that he pretends to be and has failed to stand up to other Harrah's executives and insist that Mr. Hyder and others be punished for their failure and/or failures to properly investigate and pursue this matter upon receiving Plaintiff's report shortly after the sexual assault.

178. Plaintiff has incurred medical bills in excess of Three Hundred and Eighty

Thousand Dollars (\$380,000.00) as a direct and proximate result of the harm done to her by
the Defendants.

179. Plaintiff has lost wages in excess of Thirty Thousand Dollars (\$30,000.00)

180. Plaintiff has suffered and continues to suffer extreme emotional upset and pain due to the sexual assault by Roethlisberger and the acts of the other Defendants named herein.

CLAIMS AGAINST DEFENDANT BEN ROETHLISBERGER FIRST CLAIM FOR RELIEF

ASSAULT

181. Plaintiff incorporates by reference each and every allegation in the preceding paragraphs as if set forth, herein, verbatim.

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182. Defendant Roethlisberger caused	Plaintiff to feel	apprehension	of a harmful or
offensive contact with or on her person.			

- 183. That apprehension of a harmful and offensive contact caused Plaintiff to suffer harm and injury.
 - 184. Defendant suffered damages thereby as set forth herein.
 - 185. Defendant's acts were intentional and malicious.
- 186. As a direct and proximate result of the wrongful conduct of Defendant Roethlisberger, Plaintiff suffered great mental anguish, extreme damage to her career and professional reputation and other damages, and incurred legal expenses, all to Plaintiff's damage in an amount in excess of TEN THOUSAND DOLLARS (\$10,000.00), according to proof at the time of trial.
- 187. The conduct of Defendant Roethlisberger was willful, wanton, malicious, and oppressive, entitling Plaintiff to an award of exemplary and punitive damages in an amount sufficient to deter Defendant from engaging in such conduct in the future.

SECOND CLAIM FOR RELIEF

SEXUAL ASSAULT AND BATTERY

- 188. Plaintiff incorporates by reference each and every allegation in the preceding paragraphs as if set forth herein, verbatim.
- 189. Defendant Roethlisberger made an intentional, unlawful, and harmful sexual contact with and on the person of Plaintiff including, but not limited to sexual penetration of Plaintiff.
 - 190. As a direct and proximate result of the wrongful conduct of Defendant

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Roethlisberger, Plaintiff suffered great mental anguish, extreme damage to her career and professional reputation and other damages, and incurred legal expenses, all to Plaintiff's damage in an amount in excess of TEN THOUSAND DOLLARS (\$10,000.00), according to proof at the time of trial.

191. The conduct of Defendant Rocthlisberger was willful, wanton, malicious, and oppressive, entitling Plaintiff to an award of exemplary and punitive damages in an amount sufficient to deter Defendant from engaging in such conduct in the future.

THIRD CLAIM FOR RELIEF

FALSE IMPRISONMENT

- 192. Plaintiff incorporates by reference each and every allegation in the preceding paragraphs as if set forth herein, verbatim.
- 193. Defendant Roethlisberger intentionally and unlawfully acted and committed acts intended to and did confine Plaintiff within boundaries fixed by Defendant and did, thereby, confine her against her will.
- 194. Defendant's acts directly and indirectly resulted in such a confinement of Plaintiff.
 - 195. Plaintiff was conscious of a confinement and was harmed by it.
- 196. As a direct and proximate result of the wrongful conduct of Defendant Roethlisberger, Plaintiff suffered great mental anguish, extreme damage to her career and professional reputation and other damages, and incurred legal expenses, all to Plaintiff's damage in an amount in excess of TEN THOUSAND DOLLARS (\$10,000.00), according to proof at the time of trial.

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197. The conduct of Defendant Roethlisberger was willful, wanton, malicious, and oppressive, entitling Plaintiff to an award of exemplary and punitive damages in an amount sufficient to deter Defendant from engaging in such conduct in the future.

FOURTH CLAIM FOR RELIEF

FALSE PRETENSES

- 198. Plaintiff incorporates by reference each and every allegation in the preceding paragraphs as if set forth herein, verbatim.
- 199. Defendant Roethlisberger intentionally and unlawfully acted and made statements that were false and that pretended facts and circumstances designed to deceive Plaintiff and to induce her to act on and rely on said false pretenses to her detriment.
- 200. Defendant's acts directly and indirectly resulted in action and conduct by Plaintiff in that, but for those false pretenses, would not have occurred.
- 201. As a direct and proximate result of the wrongful conduct of Defendant Roethlisberger, Plaintiff suffered great mental anguish, extreme damage to her career and professional reputation and other damages, and incurred legal expenses, all to Plaintiff's damage in an amount in excess of TEN THOUSAND DOLLARS (\$10,000.00), according to proof at the time of trial.
- 202. The conduct of Defendant Roethlisberger was willful, wanton, malicious, and oppressive, entitling Plaintiff to an award of exemplary and punitive damages in an amount sufficient to deter Defendant Roethlisberger from engaging in such conduct in the future.

FIFTH CLAIM FOR RELIEF

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	203. Plaintiff incorpora	tes by reference	e each and every	allegation in	the preceding
paragra	aphs as if set forth hereir	ı, verbatim.			

- 204. Defendant Roethlisberger intentionally made statements and representations that were false and were known to be false.
- 205. Defendant Roethlisberger intended to induce Plaintiff to act or refrain from acting upon the statements and misrepresentations.
 - 206. Plaintiff justifiably relied upon Defendant's statements and representations.
 - 207. As a result, Plaintiff suffered damages thereby, as set forth herein.
 - 208. Defendant's acts were intentional and malicious.
- 209. As a direct and proximate result of the wrongful conduct of Defendant Roethlisberger, Plaintiff suffered great mental anguish, extreme damage to her career and professional reputation and other damages, and incurred legal expenses, all to Plaintiff's damage in an amount in excess of TEN THOUSAND DOLLARS (\$10,000.00), according to proof at the time of trial.
- 210. The conduct of Defendant Roethlisberger was willful, wanton, malicious, and appressive, entitling Plaintiff to an award of exemplary and punitive damages in an amount sufficient to deter Defendant from engaging in such conduct in the future.

SIXTH CLAIM FOR RELIEF

INTENTIONAL INFLICTION OF EMOTIONAL DISTRESS

- 211. Plaintiff incorporates by reference each and every allegation in the preceding paragraphs as if set forth herein, verbatim.
 - 212. Defendant Roethlisberger's conduct was extreme and outrageous with the intent

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of and reckless disregard for causing emotional distress to Plaintiff.

- 213. Plaintiff suffered severe and extreme emotional distress with severe physical symptomology as the actual and proximate result of Defendant's conduct.
- 214. As a direct and proximate result of the wrongful conduct of Defendant Roethlisberger, Plaintiff suffered great mental anguish, extreme damage to her career and professional reputation and other damages, and incurred legal expenses, all to Plaintiff's damage in an amount in excess of TEN THOUSAND DOLLARS (\$10,000.00), according to proof at the time of trial.
- 215. The conduct of Defendant was willful, wanton, malicious, and oppressive, entitling Plaintiff to an award of exemplary and punitive damages in an amount sufficient to deter Defendant Roethlisberger from engaging in such conduct in the future.

CLAIMS AGAINST JOHN KOSTER, GUY HYDER, DAVE MONROE, MIKE ROSENOW, DEBBIE NEALL, MARK MASTERS, BRYAN CASUSCELLI, AND STACY DINGMAN

SEVENTH CLAIM FOR RELIEF

INTENTIONAL INFLICTION OF EMOTIONAL DISTRESS

- 216. Plaintiff incorporates by reference each and every allegation in the preceding paragraphs as if set forth, herein, verbatim.
- 217. Defendants' various conduct was extreme and outrageous and was committed with the intent of causing harm and with reckless disregard for causing harm and emotional distress to Plaintiff, who was known to be a vulnerable person in recovery.
- 218. Plaintiff suffered severe and extreme emotional distress, with extreme physical symptomology, as the actual and proximate result of Defendants' conduct.

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219. As a direct and proximate result of the wrongful conduct of Defendants, and each of them, Plaintiff suffered great mental anguish, extreme damage to her career and professional reputation and other damages, and incurred legal expenses, all to Plaintiff's damage in an amount in excess of TEN THOUSAND DOLLARS (\$10,000.00), according to proof at the time of trial.

220. The conduct of Defendants was willful, wanton, malicious, and oppressive, entitling Plaintiff to an award of exemplary and punitive damages in an amount sufficient to deter Defendants, and each of them from engaging in such conduct in the future.

EIGHTH CLAIM FOR RELIEF

INVASION OF PRIVACY

- 221. Plaintiff incorporates by reference each and every allegation in the preceding paragraphs as if set forth herein, verbatim.
- 222. Plaintiff had an actual expectation of seclusion, solitude, and privacy which was objectively reasonable.
- 223. Defendants Hyder and Masters and other Defendants intentionally intruded upon the exclusion, solitude, and privacy of the Plaintiff.
- 224. Defendants by pretense and fraud and misrepresentation gathered information regarding the private and personal life of Plaintiff and regarding her medical condition or conditions.
- 225. The intrusions were such that each one was and would be highly offensive to Plaintiff and would be highly offensive to a reasonable person.
 - 226. Defendants Hyder and Masters entered Plaintiff's home and gathered

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information, including, without limitation, information from Plaintiff's computer and took her computer and other private information including medical information.

- 227. Plaintiff alleges on information and belief that Defendants Hyder and Masters copied, deleted, altered, and destroyed, the private and personal information of Plaintiff on the computer and sought to and did inspect it to determine information about Plaintiff and the state of mind of Plaintiff, the information possessed by Plaintiff and other information related to the sexual assault and the conduct of and involvement of others and relating to her relationship with third parties before and after the July 11, 2008 incident.
- 228. Defendants publicly disclosed private facts regarding Plaintiff to which she had a right of privacy.
- 229. These disclosures and each of them was and would be offensive and objectionable to a reasonable person of ordinary sensibilities.
- 230. Defendants' conduct was extreme and outrageous with the intent of and reckless disregard for causing emotional distress to Plaintiff.
- 231. Plaintiff suffered severe and extreme emotional distress as the actual and proximate result of Defendants' conduct.
- 232. As a direct and proximate result of the wrongful conduct of Defendants, and each of them, Plaintiff suffered great mental anguish, extreme damage to her career and professional reputation and other damages, and incurred legal expenses, all to Plaintiff's damage in an amount in excess of TEN THOUSAND DOLLARS (\$10,000.00), according to proof at the time of trial.
 - 233. The conduct of Defendants was willful, wanton, malicious, and oppressive,

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entitling Plaintiff to an award of exemplary and punitive damages in an amount sufficient to deter Defendants, and each of them from engaging in such conduct in the future.

NINTH CLAIM FOR RELIEF

TRESPASS

- 234. Plaintiff incorporates by reference each and every allegation in the preceding paragraphs as if set forth herein, verbatim.
- 235. Plaintiff had an actual expectation of seclusion, solitude, and privacy on and in her home which was objectively reasonable.
- 236. Defendants Hyder and Masters intentionally intruded upon the seclusion, solitude, and privacy of the Plaintiff by entering into her home and on her land.
- 237. Defendants and each of them, personally or through their agents, trespassed upon and throughout her home and gathered information regarding her medical conditions, and regarding other private matters and information and/or aided, counseled and encouraged others, including, but not limited to Hyder and Masters, to trespass for their benefit.
- 238. The intrusions and trespasses were such that each one was and would be highly offensive to a reasonable person.
- 239. Defendants Hyder and Masters trespassed upon and entered Plaintiff's home and gathered information, including, without limitation, information from Plaintiff's computer and other private information including medical information and other and private information.
- 240. Defendants disclosed said information to Harrah's and to each other and publicly disclosed the private information and these private facts and/or information of

Plaintiff.

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- 241. Disclosure was and would be offensive and objectionable to a reasonable person of ordinary sensibilities.
- 242. Defendants' conduct was extreme and outrageous and was with the intent of and reckless disregard for causing emotional distress to Plaintiff.
- 243. Plaintiff was caused to suffer and suffered severe and extreme emotional distress, as the actual and proximate result of Defendants' conduct.
- 244. As a direct and proximate result of the wrongful conduct of Defendants, and each of them, Plaintiff suffered great mental anguish, extreme damage to her career and professional reputation and other damages, and incurred legal expenses, all to Plaintiff's damage in an amount in excess of TEN THOUSAND DOLLARS (\$10,000.00), according to proof at the time of trial.
- 245. The conduct of Defendants was willful, wanton, malicious, and oppressive, entitling Plaintiff to an award of exemplary and punitive damages in an amount sufficient to deter Defendants, and each of them from engaging in such conduct in the future.

TENTH CLAIM FOR RELIEF

DEFAMATION, DEFAMATION PER SE AND TRADE DEFAMATION

- 246. Plaintiff incorporates by reference each and every allegation in the preceding paragraphs as if set forth herein, verbatim.
- 247. Defendants made false and defamatory statements regarding the character of and credibility of Plaintiff in general and in particular regarding the assault, battery and false imprisonment of Plaintiff by Ben Roethlisberger.

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248.	Defendants	made fals	e and de	efamatory	statements	regarding	Plaintiff's	illness

- 249. Defendants made false and defamatory statements regarding Plaintiff's physical and mental health.
- 250. Defendant Dingman falsely reported that Plaintiff was being treated in the hospital for schizophrenia and made other false and defamatory statements regarding Plaintiff when she knew that Plaintiff's problems arose out of having been sexually assaulted.
- 251. Defendants made false and defamatory statements regarding Plaintiff's relationships with various men.
- 252. Defendants made false and defamatory statements regarding Plaintiff about her honesty, integrity and credibility and regarding her stability and/or suitability for employment.
- 253. Defendants made unprivileged publications and communications of the foregoing statements.
- 254. Defendants knew or upon reasonable inquiry and investigation would have learned that their defamatory statements were false and were, at the very least, negligent in making the statements and publications.
 - 255. Defendants imputed sexual promiscuity to Plaintiff.
 - 256. Defendants imputed a lack of fitness for her trade, business, and profession.
 - 257. Defendants imputed serious sexual misconduct to Plaintiff.
- 258. Plaintiff sustained substantial actual and presumed damages to her person and profession as the direct and indirect consequences and result of those acts and statements.

259. As a direct and proximate result of the wrongful conduct of Defendants, and each of them, Plaintiff suffered great mental anguish, extreme damage to her career and professional reputation and other damages, and incurred legal expenses, all to Plaintiff's damage in an amount in excess of TEN THOUSAND DOLLARS (\$10,000.00), according to proof at the time of trial.

260. The conduct of Defendants was willful, wanton, malicious, and oppressive, entitling Plaintiff to an award of exemplary and punitive damages in an amount sufficient to deter Defendants, and each of them from engaging in such conduct in the future.

ELEVENTH CLAIM FOR RELIEF CIVIL CONSPIRACY

261. Plaintiff incorporates by reference each and every allegation in the preceding paragraphs as if set forth herein, verbatim.

262. Defendants conspired with one another and acted in concert, to accomplish the illegal act or acts of aiding and abetting Defendant Ben Roethlisberger after the fact, and as accessories after the fact, to his assault, battery, sexual assault, and false imprisonment of Plaintiff, acting to aid, counsel, encourage, and ratify, approve, cover up, and condone his illegal conduct by acting to and seeking to discredit Plaintiff, by invading her privacy, by seeking to inflict intentional emotional distress, upon her, by seeking to defame her, by seeking to discourage and dissuade Plaintiff from reporting Roethlisberger, by seeking to interfere with her contractual relations, and by seeking to, for individual and mutual benefit, and for the benefit of Harrah's and for the benefit of Roethlisberger, to prevent inquiry and investigation of the acts and conduct of Ben Roethlisberger.

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263. As a direct and proximate result of the wrongful conduct of Defendants, and each of them, Plaintiff suffered great mental anguish, extreme damage to her career and professional reputation and other damages, and incurred legal expenses, all to Plaintiff's damage in an amount in excess of TEN THOUSAND DOLLARS (\$10,000.00), according to proof at the time of trial.

264. The conduct of Defendants was willful, wanton, malicious, and oppressive, entitling Plaintiff to an award of exemplary and punitive damages in an amount sufficient to deter Defendants, and each of them from engaging in such conduct in the future.

TWELFTH CLAIM FOR RELIEF PUNITIVE DAMAGES

265. Defendants and each of them acted with actual and implied malice and with intentional disregard for the truth and with the purpose and intent to cause Plaintiff physical injury and harm, and emotional distress with intentional disregard for the safety of and consequences to Plaintiff, a vulnerable person, due to the consequences of the harms she had suffered, by and through the intent to cover up the abominable conduct of and acts of Roethlisberger.

266. The Defendants and each of them acted with Malice and with Oppression and Fraud so as to give rise to a basis for the award of Punitive Damages against each of them and Plaintiff seeks an award of Punitive Damages against each Defendant so as to punish each of them and to deter and prevent them and each of them from carrying out any such acts or conduct toward any other person or person.

WHEREFORE, Plaintiff prays for Judgment against Defendants as follows:

1.	For Special Damages, including but not limited to loss of wages,					
	Medical bills and expenses, and other out of pocket expenses in excess					
	of Three Hundred and Eighty Thousand Dollars (\$380,000.00),					
	according to the proof.					
2.	For General Damages in Excess of Ten Thousand Dollars, according					
	to proof.					

- 3. For attorneys fees and costs.
- 4. For Punitive Damages.
- 5. For such other and further relief that is appropriate according to the proof.

AFFIRMATION

The undersigned does hereby affirm that the foregoing document does not contain the social security number of any person.

Dated this 1764 day of July, 2009.

Salvily R.A. DUNLAP,

State Baring, 2111 Montolic Layata

MONIQUE LAXALT, ESQ. State Bar No. 1969

537 Ralston Street

Reno, Nevada 89503

(775) 323-7790