

The Goodyear Tire & Rubber Company

Akron, Ohio 44316 - 0001

July 30, 2008

Dear Dunlop Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. The Goodyear Tire & Rubber Company has decided that 225/50R17 98H Dunlop Winter Sport 3D tires and 275/35R18 99V Dunlop Winter Sport M3 tires, imported from our European operations into the United States, do not conform to Federal Motor Vehicle Safety Standard No.109 - New pneumatic and certain specialty tires. These tires do not meet the plunger energy requirements for an extra load tire. Tires not meeting this requirement could be more susceptible to failure following impact with road hazards. Tire failure following road hazards can result in a vehicle crash.

Records indicate that you may have purchased one or more of the subject tires. You should contact an authorized Dunlop tire dealer or Goodyear Auto Service Center and arrange for an inspection of your tires to determine if they qualify for replacement under this recall. Qualifying tires will be replaced free of charge, including mounting and balancing. To locate a Dunlop dealer in your area go to <http://dunloptires.com/locator> or call our toll free automated dealer locator at 866-386-5671.

DESCRIPTION OF TIRES COVERED AND HOW YOU CAN IDENTIFY THEM

| <u>Dunlop Tire Line</u> | <u>Tire Size</u> | <u>1st Eight Digits of DOT Serial #</u> |
|-------------------------|------------------|--|
| Winter Sport 3D | 225/50R17 98H | DM40 2TTR |
| Winter Sport M3 | 275/35R18 99V | DMBL 2J8R |

The DOT serial code consists of 12 alphanumeric characters and is located on the lower portion of the tire sidewall near where the tire and wheel meet. Tires affected by this recall can be identified by the first eight digits of the DOT serial code as shown in the photographs below:



225/50R17 98H



275/35R18 99V

REIMBURSEMENT

If you have already replaced any of the tires covered by this recall, you may be eligible for reimbursement. Reimbursements are limited to situations where you paid a portion of the total price of a tire pursuant to a pro-rated warranty adjustment. No reimbursements will be made if your tire was replaced at no charge, or if the tires were replaced due to wear-out or for other reasons not covered by the warranty.

IF YOU HAVE A PROBLEM

If further assistance is required for any reason, including difficulty in obtaining free replacement tires or to request reimbursement for qualifying Dunlop Winter Sport tires you have already replaced, please contact Goodyear Consumer Relations, D728 at 1144 East Market Street, Akron, Ohio 44316, or by calling toll free 1-800-321-2136.

If the dealer is unable to provide you with satisfactory replacement tires without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153.); or go to <http://www.safercar.gov>.

IMPORTANT TIPS ON CARING FOR YOUR TIRES

Tires are the only part of your vehicle that touch the road and they require an appropriate amount of attention. A NHTSA survey has found that many vehicles are operated with at least one tire in a substantially under-inflated condition. Vehicle operators should be well versed in the following tips on proper tire care and maintenance:

- Air pressure should be checked often, at least once per month, and before every journey. The proper inflation pressures are located on the driver's door placard. Under-inflation is a tire's enemy and can increase treadwear, generate excessive heat, and lead to tread separation.
- Tread depth should be checked to make certain it is greater than 2/32nds of an inch to assure sufficient traction for varying road conditions. One simple (although unscientific) measurement is to use a Lincoln head penny and insert the head of the penny toward the tire inside the tread. If, once you've placed the penny inside the tread, you can see the top of Lincoln's head, you need a new tire.
- You should also make certain your tires are properly balanced, and are rotated in accordance with your vehicle manufacturer's instructions or every 6,000 to 8,000 miles. Also, make sure your wheels are properly aligned.
- Please also remember that seat belts are not optional. Not only is wearing a seat belt a law in most of the United States, it saves lives.

We apologize for any inconvenience this may cause you and thank you for your attention to this important matter. Your continued satisfaction is of the utmost importance to us.

Sincerely,

The Goodyear Tire & Rubber Company