



This Service Information bulletin supersedes S.I. B65 32 05 **dated January 2007.**

NEW designates changes to this revision

SUBJECT

CCC: CD/CDC Track Counter Advances after Mute Selected

MODEL

E90, E91, E92 (3 Series) with CCC-Navigation SA 609

E60, E61 (5 Series) with CCC-Navigation SA 609

E63, E64 (6 Series)

NEW E70 (X5) with CCC-Navigation SA 609

SITUATION

One or more of the following situations can occur since the vehicle software was updated with CIP 16.1 or higher, while the customer is listening to an audio CD in the CCC (Car Communication Computer) or the CDC (CD Changer):

1. The customer presses the rotary knob to mute the audio and turns the controller to highlight the next track, the track counter starts to advance.
2. The customer presses the rotary knob to mute the audio and turns the ignition off. The vehicle enters sleep mode and then the customer turns the ignition back on, the audio is still muted but the track counter is advancing.

CAUSE

CCC software error

PROCEDURE

NEW On a customer complaint basis only, update the complete vehicle using Program V25.00.00 or higher per [SI B09 05 01](#) (Coding, Individualization, Programming) Procedure B.

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty.

Defect Code	Refer to KSD
Labor Operation:	Refer to KSD
Labor Allowance:	Refer to KSD