

This Service Information bulletin supersedes S.I. B61 14 03 dated April 2007.

NEW designates changes to this revision

SUBJECT Software Errors Corrected with Progman

MODEL E60, E61 (5 Series)

E63, E64 (6 Series)

Vehicles produced up to NEW March 30, 2007

SITUATION

Customer may complain of the following:

NEW The following software errors were corrected with the release of Progman 27.00.00 (Target data Status E060-07-09-515).

- 1. An erroneous check control message stating the "SOS inactive" is displayed. Refer to <u>SI B84 16 07</u> for more information.
- 2. Vehicles equipped with iPOD using the USB interface (SA 6FL), switches from iPOD mode to FM mode.
- 3. CCC: Radio does not resume with previously listened to station. Refer to <u>SI B65 28 07</u> for more information.
- 4. Intermittently there is no sound from the radio in FM mode only. Vehicles equipped with CHAMP only. Normal operation is restored after sleep mode or radio switched to AM.
- 5. When the vehicle is started the audio treble switches to the default value. However the display continues to show the correct value set. Vehicles equipped with CHAMP only.
- 6. If the vehicle is switched off with the TLC (Lane Departure warning SA 5AD) active, the TLC will be reactivated immediately the next time the ignition is switched on (Terminal 15). The 'Activation Threshold" display flashes briefly in the instrument cluster display.
- 7. E64 only: The driver's seat sporadically adjusts in the longitudinal directions on its own.

The following software errors were corrected with the release of Progman 25.01.00 (Target data Status E060-07-03-520). Only software corrections for the last 2 Progman versions are listed below.

- 1. CCC (Car Communication Computer) equipped vehicle, the SDARS (Satellite Radio) stored station list is intermittently empty since programming with Progman V25.00.00.
- 2. Poor RTTI (Real Time Traffic Information) reception. The CID (Central Information Display) is

constantly displaying "Transferring Messages" since programming with Progman V25.00.00.

The following software errors were corrected with the release of Progman 25.00.00 (Target data Status E060-07-03-510).

- 1. Engine pinging and cold idle fluctuation complaints. A jolt may be felt under braking. Only N62TU.
- 2. CCC: The programmable diamond MFL button does not work when set to "Next entertainment source" when vehicle is in motion.
- 3. CCC: The customer occasionally has poor radio reception after the vehicle was programmed with Progman V23.x or V24.x.
- 4. The speedometer and tachometer needles shake when the vehicle is idling.
- 5. CCC: Slow response to inputs made when using controller after startup.
- 6. CCC: A high frequency whistling noise intermittently can been heard in radio mode
- 7. CCC: Navigation system pop-up arrow display missing. Refer to <u>SI B84 61 06</u>.
- 8. CCC: CD/CDC track advances after key cycled. Refer to <u>SI B65 32 05</u>.

The following software errors were corrected with the release of Progman 24.00.00 (Target data Status E060-06-12-510).

- 1. CCC (Car Communication Computer): The "dynamic route" SVS (Voice Recognition System) option is missing on vehicles with RTTI (Real Time Traffic Information).
- 2. Front side marker lights erroneously coded off after software update with Progman 23.x.

The following software errors were corrected with the release of Progman 23.00.00 (Target data Status E060-06-09-520).

- 1. CCC: Voice input system incorrectly states speed limit in "km". Refer to SI B84 24 05.
- 2. CCC with Top HiFi (SA 677) loses surround sound settings after a Navigation system announcement. Refer to <u>SI B65 08 06</u>.
- 3. CCC: The CD/DVD/CDC drive continues to spin even after the key is off. No audio output is heard. When the customer returns to the vehicle the audio CD is on a different track. This is most noticeable while listening to audio books on CD.
- 4. CCC: The customer states that sporadically, it is not possible to acknowledge the "Accept" button on the navigation system disclaimer screen using the controller. Refer to <u>SI B84 20 06</u>.
- 5. CCC: Radio failure after entering the destination in the Navigation system via the voice input system. Other audio sources are not affected.
- 6. CCC: Sporadically the radio continues to play after the key is turned off. This fault occurred after programming the vehicle using Progman V19.1.

- 7. CCC: After changing the road map scale using the voice input system; it is not possible to change the map scale using the controller.
- 8. CCC: The audible warning gong sounds intermittently after the vehicle is started and cannot be turned off unless the vehicle key is cycled. No check control message is displayed while the gong is sounded.
- 9. CCC: The radio audio cuts out briefly in FM mode only while driving. Vehicle already has the tuner profile corrected as per <u>SI B65 26 05</u> and fault code CCC-ANT "DACA" hardware reset fault is stored.
- 10. CCC: The radio station that is currently being listened to intermittently changes to the next station in the station list. This can happen every 2 seconds
- 11. CCC: Check control gongs and PDC tones have no audio. Other audio functions operate correctly
- 12. Blower motor stays on with key off. Refer to <u>SI B64 01 06</u>.
- 13. The speedometer and revolution counter needles shake when the vehicle is idling.

PROCEDURE

For all vehicles, on a customer complaint basis only, refer to the following procedure and warranty information.

1. Update the complete vehicle per <u>SI B09 05 01</u> (Coding, Individualization, Programming) Procedure B, using **Progman VEW 27.00.00** (**Target Data Status VEW E060-07-09- 515**) or higher.

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty.

Defect Code	Refer to KSD
Labor Operation:	Refer to KSD

[Copyright © 2007 BMW of North America, LLC]