



This Service Information bulletin supersedes S.I. B07 01 05 **dated May 2005**.

NEW designates changes to this revision

SUBJECT

Software Service Station r2 (SSSr2)

MODEL

All

INFORMATION

A new updated version of the SSS is now available. It is referred to as the **SSSr2**. It has a faster processor, more RAM and a larger hard drive. It does not include a monitor. Full details can be found below. SSSr2 does not include anything other than what is written below. Additional OPS and chargers must be purchased separately. Refer to [SI B07 01 04](#) for details.

NEW Important note: For some time now HP support has not always functioned smoothly in accordance with the Service Agreement. In order to assure support and maintain operability of the Software Service Station, the BMW Group and HP have agreed to provide the centers with one additional Software Service Station r2 free of charge. The additional unit acts as a backup in case of the original unit(s) failure.

- **NEW** The free of charge SSSr2 units are in the process of distribution, one per BMW center and one per BMW Satellite.
- **NEW** Additional costs such as wiring and switches are the responsibility of the center.
- **NEW** The SSSr2 does not include a monitor.
- **NEW** The unit will arrive preconfigured by API. **Do not call API for arrive date information.**
- **NEW** This free of charge SSSr2 is limited to one per BMW center and one per BMW satellite.
- **NEW** **The free of charge SSSr2 and its accessories remain the property of BMW of North America LLC. Centers may not sell, transfer or assign to any third party the use of the SSSr2 or its software. Items lost or stolen are the responsibility of the center and a Police report must be obtained and sent to the Market team within 24 hours of discovery**

SOFTWARE SERVICE STATION SPECIFICATIONS

- Standard Desktop PC
- Pentium 4, 2.8 GHz processor
- 1024 MB RAM
- 120 GB hard drive
- Full network capability

COST

SSSr2 is available for center purchase only. No units are to be distributed under the cost per vehicle program.

SSSr2

PN 81 76 0 399 114

Price \$3550.00

NEW This price is only valid at the time of this Service Information publishing and does not include the free of charge units above. Centers are urged to check the current price with their Parts department before ordering.

ORDERING PROCEEDURE

- Order using the above part number through the BMW Parts department.

Included with the SSSr2

- Central Processing Unit
- Sound and Graphics board
- DVD drive
- Floppy drive
- Local Area Network connection –Online Updates
- Connections-8 USB, 2 front, 6 rear
- Optical Mouse
- Keyboard with USB connection
- Firewire card for connecting digital peripherals

Not Included with the SSSr2

A monitor is **not** included with the SSSr2. Most monitors with the following specifications may be utilized. Normal operation to the SSSr2 is via the GT1.

- 15", 17" or 19" CRT monitor
- At least 1024X768 pixels
- Connection to DVI to VGA adapter with refresh rate of 75 Hz
- Connect directly to DVI
- The following HP monitors were tested, HP L1925 19" TFT, HP L1730 17" TFT, HP L1530 15" TFT.

OPS/OPPS and chargers are not included with the SSSr2.

Warranty Service

Siemens handles warranty and non-warranty Hotline support for the Software Service Station. Siemens will troubleshoot the SSS over the phone and, if necessary, elevate the process for repair to the closest repair center. **Call 1 800 215 1646 for the Siemens Hotline.**

All network related issues should be directed to API International @ 1 800 527 4872 X 232.

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