

Dealer Communication System Message

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Subject SDARS Channels Can't Be Stored in PRESET List
Author First Name Technical Service
Author Last Name

Message

To: BMW Service Managers, Shop Foremen, Technicians

Affected vehicles

All BMW models produced before 09/2009 with option 655 (SIRIUS Satellite Radio)

Information

Satellite radio stations can't be stored in the PRESET menu anymore ever since the SIRIUS/XM Channel Change (Lineup) took place last week.

IMPORTANT: Do not replace parts or perform a repair attempt.

The issue is caused by SIRIUS/XM in combination with the SDARS-Exbox (SDARS receiver from Visteon).

The SDARS-Exbox is the stand-alone satellite radio receiver (not integrated into the head unit).

For now, please explain the situation to the customer.

Once we have a solution, this DCS message will be updated.

Thank you for your cooperation.

Technical Service